

# Follow the 5 steps

## STEP 1

**SCOOP** up solids before cleaning.



## STEP 2

**BLOT** up as much liquid as possible using a clean white towelling cloth (nappy/face washer) or white paper towel.



## STEP 3

**CLEAN** Refer to the spot removal chart (inside). Apply spot removal agent/s to clean white towel. Do not apply directly to carpet.



## STEP 4

**RINSE** with cold or lukewarm water only.

**Warning**  
Do not saturate.



## STEP 5

**BLOT** dry with absorbent material such as white paper towelling or use a cool fan to complete drying.



**CAUTION**  
Rubbing or scrubbing will cause permanent pile distortion.



## Spot and Spill removal

One of the most crucial areas of carpet maintenance is the removal of spots and spills. Acting quickly is the key to success when anything is dropped or spilled and always having the necessary cleaning materials at hand is of the utmost importance. Follow the spotting chart guidelines or refer to a qualified ACCI professional for help.

## Vacuuming

The most important maintenance step is proper vacuuming. Regular and thorough vacuuming at least once a week and more often in heavy traffic areas will remove soil and dirt particles before they become embedded into the pile of the carpet. Remember you cannot over-vacuum and vacuuming should begin the day the carpet is installed. Frequent vacuuming is a carpet's best friend.

## How to ensure your carpet keeps looking great!

- Vacuum frequently
- Remove spills immediately
- Professionally cleaned at least every 12 months or sooner if required.



If you need any more information please visit our website at [www.carpetcleaninginstitute.com](http://www.carpetcleaninginstitute.com)

Your local ACCI Certified Technician is:

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[www.monarch.net.au](http://www.monarch.net.au)  
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PRESTIGE CLEANING PTY LTD

# Consumer CARPET CARE information



As recommended by the  
Australian Carpet Cleaning Institute

# Cleaning solutions

## Detergent Solution

Mix one teaspoon of clear dish washing liquid (containing no bleaches or strong alkalis) and one teaspoon of white vinegar with 500ml of warm water (not hot). This solution must be rinsed well with clear water.

## Laundry Detergent (non-biological, i.e. no enzymes)

One teaspoon in 250mls of warm water.

## Ammonia Solution

Mix one tablespoon of clear household ammonia with 100mls of water. Once the stain is removed the carpet must be neutralised with the vinegar solution. Apply, blot and rinse. Wool and treated nylon carpet (i.e. Stainmaster, Scotchgard etc) are adversely affected by ammonia. Substitute with No. 2 on chart.

## Vinegar Solution

Mix 100ml of white vinegar with 200ml of water.

## Solvent

A dry cleaning solvent such as Murlex (available at small grocery or hardware stores) or White Spirit.

Use on dry carpet only.

### WARNING:

**Some chemicals are hazardous (corrosive, flammable, toxic, etc) and should be used with great care, strictly in accordance with their use and safety instructions.**

# Spot Removal Chart (Refer Step 3)

## Type of treatment

1. Cold water
2. Detergent solution
3. Laundry detergent (non biological, no enzymes)
4. Solvent – use only on dry carpet
5. Chill with aerosol freezing or ice cubes in a plastic bag
6. Vinegar solution
7. Warm water

Spot/Stain	Type of Treatment		
	1	2	3
Alcoholic beverage	1	2	-
Bleach	-	3	-
Blood	1	2	13
Butter	4	2	-
Candle wax*			
Chewing gum	5	4	-
Chocolate	4	2	-
Coffee	1	2	6
Colas & soft drink	1	2	-
Cooking oils	4	2	-
Cream	2	4	-
Eggs	2	13	-
Faeces	2	13	14
Floor wax	4	3	4
Fruit juice	1	2	6
Furniture polish	4	2	-
Gravy & sauces	7	2	13
Ink (fountain pen)	1	2	-
Ink (ball point)	4	9	2
Ink (felt tip)	7	2	8

8. Clear nail polish remover without lanolin
9. Alcohol, e.g. Isocol
10. Rust remover (professional use only)
11. Vacuum
12. Mineral turpentine
13. Ammonia solution
14. Clear household disinfectant
15. Baking soda, scoop up and vacuum

Spot/Stain	Type of Treatment		
	1	2	3
Lipstick	4	2	13
Milk	7	2	4
Mustard	2	6	-
Nail polish	8	-	-
Oil grease	4	2	-
Paint (latex)	1	2	-
Paint (oil)	12	4	3
Rust	6	10	-
Salad dressing	2	4	-
Shoe polish	4	2	-
Soot	11	4	2
Tar	4	12	4
Tea	1	2	6
Tomato sauce	7	2	13
Urine (fresh)	1	13	-
Urine (old)	2	6	13
Vomit	15	2	13
Wine	1	2	6
Unknown material	4	2	3

\* brown paper with warm iron